

### ROOM REFRESH eDESIGN

A low budget, high impact service optimizing what you have and delivering a fresh look in record time. Room Refresh is perfect for limited budgets, renters, and sellers, showcasing the full potential of your space for your people or your buyer.

#### **HIGHLIGHTS**

- 1. Quick Turnaround
- 2. Functional Space Planning
- 3. Utilize Existing Pieces
- 4. Elevated Touches
- 5.2D Floorplans
- 6. Detailed Design Plan
- 7. Alternative to Home Staging
- 8. Budget-Friendly Solutions
- 9.10 Days Q+A Support

#### PRICING STRUCTURE

Tier 1: Bathroom, Small Bed, Home Office, Hallway, Small Living, Entry \$197

Tier 2: Kids' Room, Medium Living, Dining, Kitchen, Large Bedroom

\$249

Tier 3: Large Living, Great Room, Primary Suite \$317

50% deposit required to lock in project start date. One design plan revision included. Package does not include linked shopping list, shopping support, paint or finish selections. Room rates are not discounted for multi-room and Whole Home Projects. This service is not professional Home Staging, and I only interact with the homeowner



 $\bigcirc$  choose 2  $\checkmark$  included  $\bigcirc$  additional fee

FEATURES	Room Refresh eDesign	Total Transform eDesign	Virtual Home Consulting	Add On Menu
Consultation Call	$\checkmark$	✓	✓	$\bigoplus$
One (1) Design Revision	<b>✓</b>	✓	<b>√</b> ,	✓
Q+A Support	<b>✓</b>	<b>✓</b>	✓	
Final Approvals of Items You Want to Buy	<b>√</b>	✓	<b>✓</b>	
Transformation Roadmap [Phased Implementation + Budgeting]	<b>√</b>	✓		
Detailed Design Plan	✓	✓		
Floorplan to Scale	<b>√</b>	✓		<b>(+)</b>
Mood Board		✓		<b>(+)</b>
2D Room Mockup [all 4 walls]		✓		$\bigoplus$
Curated Shopping List [with links]		✓		<b>(+)</b>
Paint + Finish Selection		✓		<b>(+)</b>
Shopping Support				$\bigoplus$
DIY Consulting				$\oplus$
Shelf Styling				$\bigoplus$
Textile Matching				<b>(+)</b>
Seasonal or Holiday Decor				<b>(+)</b>
Event Decor				<b>(+)</b>

Add On Services are only available to clients alongside an existing package or subscription and must be purchased before the end of the service period. Once the professional service-period has ended, clients can purchase additional packages or subscriptions to reactivate the professional engagement.

# Pay What Works

Beauty is a collective resource from which we all draw life when we need and give back when we can. Inspired by this lovely truth, Balm now offers a "Pay What Works" model.

## LEFT OF SCALE

- A. I am not always able to meet my basic needs.
- B. Paying for this service would soon jeopardize my ability to meet my basic needs or lead to debt. I do not have a 3-month savings account or equivalent.
- C. I rarely have expendable income for table-service restaurants, non-essential travel, entertainment, and subscription services.

60% REDUCED

CODE: ABUNDANCE (SEE BELOW)

## MIDDLE OF

- A. I am generally able to meet my basic needs.
- B. Paying for this service raises my chances of basic needs scarcity or leading to debt. I do not have a 3-month savings account or equivalent.
- C. I sometimes have expendable income for table-service restaurants, non-essential travel, entertainment, and subscription services.

**40% REDUCED** 

CODE: SUPPORT (SEE BELOW)

## RIGHT OF

- A. I always meet my basic needs.
- B. Paying for this service will not prevent me from affording my basic needs. I have a savings account or equivalent.
- C. I often have expendable income for table-service restaurants, non-essential travel, entertainment, and subscription services.

MARKET RATE

"Pay What Works" Now Available for Room Refresh eDesign Package



# Pay What Works FAQ

#### WHAT IS A BASIC NEED?

While not exhaustive, basic needs generally refer to housing, transportation, food, healthcare, childcare, utilities, and insurance.

## WHAT MUST I DO TO QUALIFY?

Enter the reduced rate code at checkout. We do not ask for documents of a signature to verify eligibility.

### HOW DO I CLAIM MY REDUCED RATE?

See next page for specific instructions, and enter the discount code at checkout. Then proceed as normal.

## WHAT IS THE DIFFERENCE BETWEEN 'SOMETIMES' & 'OFTEN?

We recommend thinking about how often every pay period you are able to afford nonessential goods, services, and subscriptions.

## I'M NOT SURE WHERE I FALL ON THE SCALE

Our 'Pay What Works' guidance cannot clearly categorize every individual situation. We recommend narrowing it down to 2 categories and going with your gut.

## FOR WHICH SERVICES CAN I USE THE REDUCED RATE?

The 'Pay What Works' Reduced Rate currently applies to Room Refresh eDesign packages.

# WILL MY EXPERIENCE OR WAIT TIME BE DIFFERENT THAN MARKET RATE CUSTOMERS?

No. We provide services on a 'first come first served' basis, and all deliverables and client experience are identical nomatter which rate the client pays.

## WILL MY PHOTOS BE USED IN MARKETING MATERIALS?

Not without your consent. All clients receive a waiver allowing Balm to use approved photos and reviews in marketing materials, and you are free to withhold or offer consent on the form.



#### How to Claim 'Pay What Works' Discount Code











